



KENYA CIVIL AVIATION AUTHORITY  
AERONAUTICAL INFORMATION SERVICES  
P.O BOX 30163-00100  
NAIROBI

Tel: + 254 709 725000 ext. 1323-5  
E-mail: [info@kcaa.or.ke](mailto:info@kcaa.or.ke)  
: [ais@kcaa.or.ke](mailto:ais@kcaa.or.ke)  
URL: <https://www.kcaa.or.ke>

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The following circular is hereby promulgated for information, guidance and necessary action

Emile N Arao  
DIRECTOR GENERAL

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**SERVICES AND PAYMENT OF SERVICES PROVIDED BY THE AUTHORITY THROUGH THE  
GOVERNMENT DIGITAL PAYMENT PLATFORM- ECITIZEN**

- 1.0 In compliance with the Kenya Gazette Notice No. 16008 of 2022 introducing government services digital payments programme, effective 1<sup>st</sup> October 2023, all Kenya Civil Aviation Authority services and payments of the services shall only be through the eCitizen portal.
- 1.1 Payments shall be made only through the official Government of Kenya Paybill 222 222.
- 1.2 To access KCAA services, please visit <https://ecitizen.kcaa.or.ke>. Guidance on the use of the portal can be found in the user manual accessible via the help function in the login page.

AIC 16/21 is hereby superseded.